



CSL Connected - Orisec

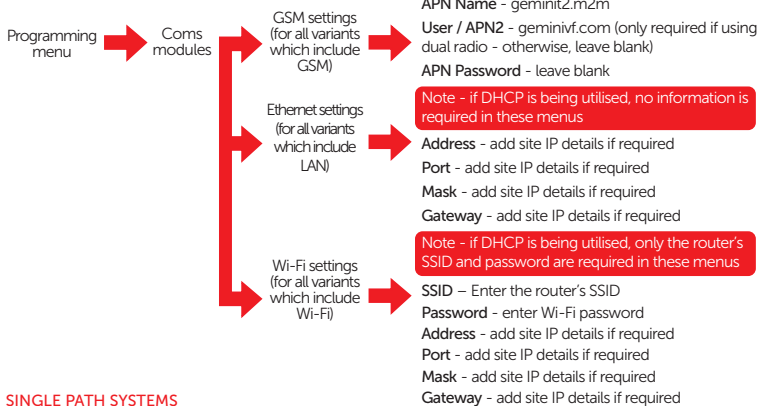
ARC CONNECTION

CSL Connected allows you to connect the following control panels to your chosen ARC via Orisec Cloud Services: CP/CK/CT-20, CP/CP/CK-60, W-CP-40-K/T/E, CP-50/100/200. Communication can be made in SIA II, SIA III*, Contact ID or Fast Format, using the applicable communication device (Single path modules - CM2-GSM, CM2-IP, CM2-Wi-Fi. Dual path modules - CM2-GSM-GSM, CM2-GSM-IP, CM2-WiFi-GSM).

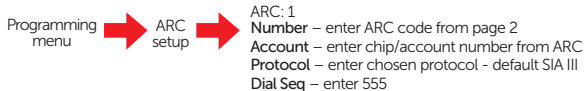
*SIA III is the preferred signalling method.

PANEL PROGRAMMING

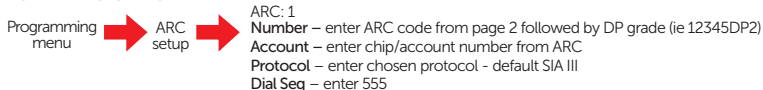
Within the Orisec engineering menus, navigate to the following sections to program the required information:



SINGLE PATH SYSTEMS



DUAL PATH SYSTEMS



ARC	CODE	ARC	CODE	ARC	CODE
1st County Monitoring	26747	Delta Security	33510	Pointer - Glasgow	76473
4i Security	44650	Diamond Point	34294	Professional Witnesses Limited (PWG)	77628
Abel Alarm Company	22567	East Midlands Central Station	32749	QVIS Monitoring	78447
Alarm Control 24	25242	Farsight Security Services	32058	RE:SURE Intelligence	73440
Advanced Signal Monitoring	27649	Flash Monitoring	35225	Regio	73046
AIM	24654	G4S Belfast	44786	Scamp Security	72232
Alarm Meldnet BV	63556	G4S Dublin	44562	Securi-Guard Fire & Security	73734
Amba Defence	26255	GB Monitoring	42699	Securitas	73283
ARC Monitoring	27264	Guardhall	48263	Sefton Security Services	73330
Bouygues	26018	MCM Cork	62630	Sharp Group Fire and Security	74218
Britannia Monitoring Services	34782	Mercury Security Management	63732	SitexOrbis	74744
BSecure Monitoring Solutions	27357	MiTec	64763	Smart Monitoring	76720
Camwatch	22450	Morgan Verne	66431	SMC (Custodian)	76270
Cerberus Security & Monitoring	23514	MPL Alarm & Communicatie Centrale BV	67594	SMC Nederlands (SMCNL)	76324
Chubb	24708	National Monitoring (UK)	62098	Southern / Northern Monitoring	76527
Chubb Ireland	25750	National Monitoring Network	62766	SSS Management Services	77774
Connelly Security Systems	26630	Nederlandse Veiligheidsdienst Groep	68445	The Shield Group	74430
Corps Monitoring Centre	26492	Netwatch	63668	UK Monitoring	85618
Cougar Monitoring	26500	NightGuard	64455	Unipart Security Solutions	86791
Crime Prevention Services	27732	OCS Group UK	67624	Uniqwin	86400
Crimewatch Monitoring Services	27463	P&R Fire & Security	72789	Yeoman Monitoring Services	93617



ACCESS THE APP

CSL Connected is fully compatible with all Orisec applications, Control Plus, Control Plus 2, Orisec UDL & Orisec Cloud Services.

For additional information on Orisec control panels, software packages or technical support please contact Orisec:

Email: support@orisec.co.uk

Phone: 01706 398740

TROUBLESHOOTING

Q. My ARC does not appear in the list provided?

A. It may be that your chosen ARC is not one of the many ARCs that have signed up for this solution. Please contact CSL technical Support.

Q. What grade is the product?

A. Single path units are sold as EN50136-1:2018 SP2. Dual path units are sold as EN50136-1:2018 DP2

Q. How do I know that my signals are being sent to CSL's Gemini Platform?

A. Once you have your system on test with the ARC, enter the programming menu, select test and diagnostics and then do test calls. Whilst in this menu push enter on any test signal and ensure that 2 ticks are shown on the panel. This indicates that the test alarm has been sent to Gemini. You should always check with the ARC that they have received signals at their end too.

Q. Am I able to send signals in a different format to the one which was ordered?

A. Yes this is possible and can be selected in the panel. Please check with your ARC before making any changes to make sure that they will accept the new format.

Q. What set up do I need to do on the Orisec Cloud Services?

A. There is no set up required on Orisec Cloud Services.

Q. Why can I not see the second APN option in the panel menus?

A. For dual path devices the following software versions are required:

CONTROL PANEL	SOFTWARE VERSION
CP-20/ CP-60	Version 5.36 onwards
CK-20/ CK-60	Version 5.36 onwards
CP-50/ CP-100/ CP-200	Version 8.22 onwards
W-CP-40 K/T/E	Version 4.11 onwards

Your Installation, Our Connectivity



Discover our range of solutions
for any critical IoT applications.

SECURITY

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TELECARE

RETAIL

ELECTRIC VEHICLE
CHARGING

ENVIRONMENTAL
SERVICES



From single or multi-path Alarm Signalling systems, to secure Routers and Roaming SIMs for CCTV streaming or Access Control.

