



# DUALCOM PRO - SMART REPORTING CONFIGURATION OPTIONS GUIDE

## GUIDE

# DualCom Pro - Smart Reporting Configuration Options Guide

## Guide

Smart Reporting provides Installers with a choice of 5 options to configure the reporting of singlepath failures to the ARC (PD6669 6.a). These options are:

Options	Details
Grade Delay (recommended for Fire systems)	Single path comms faults will be held and released according to the grade of the system i.e., Grade 2/DP1 will be released after 25 hours. (PD6669 Annex B Table B.1). If a subsequent alarm is received during the grade delay window, the fault will be sent to the ARC
Residential/Business (No Open/Close)	Communication faults will only be sent between the hours of 9am-6pm -- up to a maximum of 96 hours after the event
Open/Close	Single path comms faults will first go into the Grade Delay queue. Single communication faults will only be sent once the system is open -- up to a maximum of 96 hours after the event
Business	Single path comms faults will first go into the Grade Delay queue (25 hours for all grades apart from DP4 which is 5 hours). If the system is set, then the failure will be released when the system is unset, or it reaches 9 am (up to a maximum of 96 hours) after the event or whichever is first. Path failures are also released if any alarms go through during that Grade Delay period (The system must be using Open/Close for this to work, if there's no Open/Close then you should use the Grade Delay feature)
Disabled	Smart Reporting is off. (Not recommended)

To select the option that is right for your installation, please visit the My Base section of CSL Live or the My Base App. Select the device you wish to adjust and click the menu option circled below:

SERVICE		HARDWARE	
Connection ID 21157072	Product DP3 - Radio + Radio	Device 36-001442-4	Firmware V2.17
ARC Connection Id 157072	Installer CSL - Croxley [ 689113 ]	Panel Type Pins Only	Upgrade Firmware to V2.33 <span>UPGRADE</span>
Address CSL Test Park Lane test Harefield UB9 6NZ	ARC CSL Group Test ARC - Production [ 1002447 ] (Local ARC Connection)	Pins CSL Untyped Alarms -ve	
First Commissioned 5 Sep 2019, 12:24	Smart Reporting 4 - Business		
Last Config 21 Sep 2020, 11:52	Estate Name (click to edit) <input type="text" value="Enter estate name"/> <span>SAVE</span>		

This will offer a drop-down menu, where you need to select 'SMART REPORTING':

EDIT ADDRESS

EDIT ARC-CONNECTIONID

SMART REPORTING

ARC TRANSFER

INSTALLER TRANSFER

CHANGE GRADE

DISCONNECT SITE

This will then take you to the section below, where this drop-down menu gives you all 5 options for the configuration of Smart Reporting:

EDIT SMART REPORTING CONFIGURATION

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Smart Reporting

4 - Business

1 - Grade Delay

2 - Residential / Business (No Op/Cl)

3 - Open/Close or 96 Hours

4 - Business

5 - Disabled

the hours of 9am-6pm or once the system is open – up to a maximum of 96 hours after the event.

Select the option that is right for you and click on the 'SAVE CHANGES' button to complete the process:

EDIT SMART REPORTING CONFIGURATION

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Smart Reporting

4 - Business

SAVE CHANGES

Communication faults will only be sent between the hours of 9am-6pm or once the system is open – up to a maximum of 96 hours after the event.