

# Health



CSL has been involved in the health sector for many years. Our valuable insight into the sector comes from our partnerships with TSA, UK Telehealthcare and leading manufacturers and service providers. We work with our partners to provide connectivity solutions that enhance performance and availability.

Telehealthcare, like all other areas, has a requirement to move to the digital age. 99% of existing telecare solutions rely on a single telephone line as the emergency communication path. If the line is in use during an emergency or fails completely, residents would be left vulnerable, isolated and fire alarms would not be delivered to the monitoring centre. DualCom Safelink is the first product to deliver wireless failover technology to the telecare market. It was designed to provide a secure wireless back-up communication route which will signal an alarm to the monitoring centre in the event of the telephone line not being available. This ensures that residents always have a working line of communication to send emergency signals.

We have over 10 years' experience in bridging the analogue to digital gap in communication devices. Whether it's converting landline dependent devices to roaming mobile devices or adding a secondary mobile path for back-up, we have a solution. Leading manufacturers are choosing WorldSIM connectivity for their health and care solutions to overcome the restrictions of fixed telephone lines. The award winning WorldSIM uses our patented roaming algorithm to select the strongest mobile network, providing your customers with a reliable connection for critical communication services. It offers true roaming, fixed costs and can be managed via a handy user portal.

Our products and services are powered by the Gemini Platform which provides a fully resilient and redundant network for the safe and secure transfer of critical data. Gemini checks the entire signalling route every minute providing the highest levels of reliability.