

The My Base App enables Installer companies to work in the most efficient way possible. However, not everyone needs access to everything! This is why we have created different permission levels depending on the employee's role and responsibilities. The table below outlines the permission levels available. Contact us today via sales@csll-group.com to set your team up!

Are you an Admin User? Simply login via CSL Live on a web browser to start managing your team's permissions!



Take Control with My Base App Permissions

Permission level	Suitable for	My Base login details required	View current installation	View installed sites	Configure & test	Manage user access & notifications
View Only	Office Staff	✓	✓	✓		
One Time Access *	Contractor/ 3rd Party	Serial number & connection ID of device required for access	✓ 24 hours only		✓ 24 hours only	
Limited Site Access **	Engineers	✓	✓ Scan QR code on device	✓ Scan QR code on device	✓ Scan QR code on device	
User	Senior Engineers	✓	✓	✓	✓	
Admin ***	Management	✓	✓	✓	✓	✓

IMPORTANT

* **One Time Access** - access to the device only available via a web browser - mybase.csll-group.com/new-install

** **Limited Site Access** - scan the device's QR code on site to provide access via the My Base App

*** **Admin** - User Management is only available on CSL Live via a web browser, not via the My Base App