

PANEL GUIDE

Honeywell Galaxy G3, Classic, Dimension – RS485 – Telecoms Module

Updated April 9, 2025

Latest information

<https://www.csl-group.com/panel-guides/honeywell/honeywell-galaxy-g3-classic-dimension-rs485-telecoms-module/>

Panel Connection

Manufacturer	Honeywell
Model	Galaxy
Version	Dimension, G3, Classic
Minimum Panel Firmware	V1.4
Cable required?	Provided with DualCom Pro
Panel Profile	Honeywell-Galaxy-PSTN-RS485
Panel Connection	RS485



Panel Connection Information

Manufacturer	Panel	Connection	Cable/Plug On	Supplied Cables
Honeywell	Galaxy G3/Dimension	Telecoms Module	Lead provided with DualCom Pro or normal alarm cable	Green – RTN Blue – RS485 B Red – RS485 A

Panel Programming

- Engineer Menu 56
- Select External Telecoms Module (Option 5)*
- Select Format (Option 1)
- Enter SIA (Option 2)
- Select SIA level 3
- Ensure Trigger 10 is on
- Ensure Trigger 18 is on
- Activate any further triggers which are required
- Select Tel No. 1 (Option 2)
- Set Phone number (01234 567890)
- Select Account Number (Option 3)
- Enter Site ID <____> (Chip Number)
- Go to Remote Access (Option 12)
- Select Access Period
- Select Mode (Direct Access)
- Escape to return to Engineering mode
- Exit Engineering to find the Pro as a Comms module, we also emulate a keypad, typically Comms Module 004 and Keypad 015 – varies between panels

Troubleshooting

- Menu 23: Panel Firmware Version
- Menu 62: Full Set inside Engineering
- Galaxy panels running version V1.4 and below cannot support SIA and are a pins only integration

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- Panel Manufactures Default Codes – USER: 1234
 - Panel Manufactures Default Codes – ENG: 112233