

PANEL GUIDE

Interlogix Tecom – Dial Capture

Updated March 6, 2025

Latest information

<https://www.csl-group.com/panel-guides/carrier/interlogix-tecom-dial-capture/>

Panel Connection – Dial Capture

Manufacturer	Carrier – Interlogix
Model	Tecom
Version	Challenger 8
Cable required?	MCM connected to: • DualCom Pro 1 – MCM plug-on module CS.1.402 • DualCom Pro 2 – DI & AL
Panel Profile	INTERLOGIX-CHALLENGER-MCM
Panel Bus Connection	Dial Capture

Panel Connection Information

DualCom Pro 1 – MCM plug-on module – Line A DualCom Pro 2 – DI	PSTN Line T (RJ12 Pin 4)
DualCom Pro 1 – MCM plug-on module – Line B DualCom Pro 2 – AL	PSTN Line R (RJ12 Pin 3)

Panel Programming

- Menu 19 – Installer menu
- Menu 9 – Communications menu
- PBX: (not set)
- Ph1 No: (any 9 digit number) [012345678]
- Ph2 No: (not set)
- Ser No: (not set)
- CBack: (not set)
- Comp: (not set)
- System Account: (account number) {DualCom Pro account will do}
- Area 1 Account (account number) [area 1 account number]
- DTMF Format No: (4 – ContactID large)
- Network Address: (0)
- Computer Address: (0001)
- O/C Areas: (not set)
- STU ID: (0000)
- Encryption Key: (0)
- Number Of Rings: (1)
- Number Of Calls Before Answer: (0)
- Tone Dialling: (Yes)
- Answer Machine Defeat: (No)